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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORMInvestigator: Guadalupe OrtizPhone:Fax: (Priority: Respond Within Five DaysOpinion No. 2011 - 95727Date: 6/10/2011Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableComplaint By: First: Kenneth Last: CooperAccount Name: Kenneth CooperHome:Street: _____Work:City: PhoenixCBR:State: AZ Zip: 8is:Utility Company: Arizona Public Service CompanyDivision: ElectricContact Name:Contact Phone:Nature of Complaint:

*****OPINION OPPOSED*****

RE: Docket No. E-01345A-11-0224

Customer is strongly opposed to the rate increase requested by APS.

Customer is begging the Commission to deny the Company's request for a rate increase. Customer explains that he is disabled and living on monthly income of \$1300.00 from Social Security.

Customer states that he can not afford to pay higher rates for electricity service as he can barely make ends meet living at the current rate utility service is provided. Per customer, the cost of every necessity such as; electricity, water, natural gas, food, etc. that people rely on to survive continues to increase every day and outweigh the amount of income he is required to live on.

Customer requests no further increases be authorized for APS.

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

I advised the customer that an opinion would be filed on his behalf and docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Arizona Corporation Commission

DOCKETED

JUN 14 2011

DOCKETED BY

Date Completed: 6/10/2011

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